

# Resident update



Delivering better streets

Your contact is: LBH Call Centre  
Phone: 0208 583 2000  
Enquiries:  
<http://hounslowhighways.org/38-contact-us.html>  
Our Ref: MAJOR MAINTENANCE

Date: 11/02/2023

The Grove  
Isleworth  
TW7 4JE

Dear Resident,

Hounslow Highways is improving the borough's 259 miles of roads and 458 miles of roads & footways over a 25-year period. This service began on 1 January 2013. As part of this investment your road has been surveyed annually and based upon data collected. A section of The Grove has reached the optimum time for treatment. We plan on resurfacing the road here (see map of area overleaf)

## How you can help us keep you and our work force safe

We will be resurfacing the Road outside/near your property from Friday **10/03/2023 to 15/03/2023** The works will be undertaken between the hours of **9am and 5pm (17:00hrs)** and are expected to take **4-days** fair weather permitting with no weekend working

Please ensure the road is clear of parked vehicles and any other obstruction by 8am on each morning of the works. Vehicles can return to the road after 5pm to park as normal. In an effort to try and alleviate some disruption and close the road in its entirety, the works will be carried out in two halves see the map plan on the reverse of this letter (two dates for each half)

- Footpaths will be open, but the road will be taped off for the safety of all. you should not go into the carriageway and cross beyond the tape after 8am and before 5pm each day
- No Parking signs will be put up, and friendly approachable operatives will be on hand if you need guidance on which direction to take when leaving or returning to your home during the works
- After 8am on each morning of the works residential vehicles will not have access to the road, so if you plan on using your vehicle, please park it away from The Grove until access is open again by 5pm each evening.
- We would be grateful if Residents in the adjacent roads which exit onto The Grove also refrained from using The Grove after 8am and before 5pm. We would appreciate your assistance in keeping your vehicle clear of the carriageway during working hours, for our workforce's safety and yours.
- **Access will always be given in emergencies**

The works will comprise of carriageway resurfacing and reinstallation of road markings. Parking restrictions will be enforced for the duration of the works. You are responsible for finding alternative parking during this time. Please note if your vehicle is moved for contravening the Temporary Traffic Road Order, you will need to contact TRACE on 0845 206 8602 to recover it.

We kindly remind all members of the public to exercise caution when walking near and around a construction or work site, and to carefully follow all pedestrian and road signage. Please do not enter a construction or work site under any circumstances

We will need full access to all carriageways to complete these works and the turning areas in and out of the junction will need to be kept clear also as high lighted on the map below, this is to allow for the movement of heavy plant and machinery in and out of the road.



London Borough  
of Hounslow

Contact us through our website  
[www.hounslowhighways.org](http://www.hounslowhighways.org)  
or the London Borough of Hounslow call centre  
0208 583 2000

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While these works are in progress there will be some inconvenience to residents, this is inevitable given the task in a built-up environment although we will try to keep this to a minimum. Residents will have no vehicular access through The Grove whilst the works are in progress, a local diversion route will be in place. To get vehicles past the site but not into it until works are completed by 5pm each day.

Adjacent roads also affected by this closure are: **JORDANS CLOSE, GROVE ROAD, NASEBY CLOSE RAVENSWOOD GARDENS, OSTERLEY ROAD (SLIP ROAD TO THE GROVE) AND HARVARD ROAD**

Please accept our apologies for any disruptions, which are an inevitable consequence of delivering this significant investment into the borough's streets.

To keep up to date with planned works in your area, visit the My Works page on our website: [www.hounslowhighways.org](http://www.hounslowhighways.org)

Please contact us if you are elderly or vulnerable and have any special circumstances or access needs which you feel we may need to consider whilst undertaking these works

## Location of the works highlighted below

