

# Resident update



Delivering better streets

\* DELIVERED 9TH SEPTEMBER !!!

● Wood Lane  
Isleworth  
TW7 5EF

Your contact is: LBH Call Centre  
Phone: 0208 583 2000  
Enquiries:  
<http://hounslowhighways.org/38-contact-us.html>  
Our Ref: C028/010\_4E\_01

Date: August 24, 2015

Dear Resident / Occupant of Wood Lane,

We would like to introduce ourselves. We are Hounslow Highways and we will be improving the borough's 259 miles of roads and 458 miles of footpaths over the next 25 years.

We began our service on January 1 2013 after the council signed a deal worth £800 million. There is an initial investment of £100 million into the resurfacing of roads and footpaths, replacement of every street light with LED, street cleansing, winter gritting and ongoing maintenance in the borough.

### What does this mean to you?

As part of the investment, we will begin resurfacing the carriageways on Wood Lane on Thursday 10<sup>th</sup> September 2015. The actual works will take place between Parkwood Road and Great West Road. A map of the location of the works can be found on the final page of this letter. The works will be undertaken between the hours of 8:00AM and 5:00PM and are expected to take 10 days.

The works will comprise of carriageway surface repair works, under a road closure. Parking restrictions will be enforced for the duration of the works. You are responsible for finding alternative parking during this time.

Prior to these repairs taking place, there may be some pre-treatment works to be carried out on your road. This may result in additional parking restrictions being enforced to enable us to complete these works with minimal disruption. Pre-treatment works may include carriageway patching, carriageway joint and crack repairs, tree and hedge trimming works, weed killing, drainage, and kerbing.

We will need full access to all carriageways to complete these works, therefore any vegetation that has grown over a property's boundary will need to be pruned or trimmed. If you would prefer to see to this yourself, please ensure it is completed by Wednesday 9<sup>th</sup> September 2015. Otherwise, we will need to complete the work using experienced arboricultural and horticultural staff, allowing the carriageway to be accessible but the vegetation to retain the majority of the greenery. Hounslow Highways Limited is contracted on behalf of the London Borough of Hounslow to remove any impediments or obstructions on the highway after a verbal or written warning has been issued to the owner or occupier of the property in question and then recover costs associated with the carrying out of these works. The law allows this to happen under Section 154 of the Highways Act 1980.

Please note that there may be changes to start and end dates of works depending on weather conditions.



London Borough  
of Hounslow

Contact us through our website  
[www.hounslowhighways.org](http://www.hounslowhighways.org)  
or the London Borough of Hounslow call centre  
0208 583 2000

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If there are any historical defects in your street, for example ponding after heavy rainfall, please let us know so that we can try and repair these whilst we are on site.

If you have any special needs we should be aware of during the works (for example if you are disabled, and require continuous access to your home) please let us know so we can take this into account.

While these works are in progress it is possible that there will be some inconvenience to residents and to road and footway users, although we will try to keep this to a minimum.

Please accept our apologies for any disruptions, which are an inevitable consequence of delivering this significant investment into the borough's streets.

To keep up to date with planned works in your area, visit the My Works page on our website: [www.hounslowhighways.org](http://www.hounslowhighways.org)

## Location of the works

